



# Special Health Care Needs Benefit — Dentist Instructions



For the nearly 57 million people in the U.S. with intellectual or developmental disabilities,\* oral health care can be inaccessible or overwhelming. Together, we can change that.

You are receiving this information because you may have a patient with a qualifying special health care need. Delta Dental of Virginia now provides additional group\*\* dental benefits to help care for these individuals. Information about this benefit and how to submit claims is outlined below.

**BENEFIT VERIFICATION** — Before rendering services, check the member’s eligibility\*\* by calling 800-237-6060. *There is no age limit for the Special Health Care Needs benefit.*

## What’s included?

- 1. Exams:** Additional dental visits are covered, if needed to help patients understand what to expect prior to treatment. Procedure codes: D0120, D0145, D0150, D0160 and D0180.
- 2. Cleanings:** Up to four dental cleanings in a benefit year. Procedure codes: D1110, D1120, D4346, D4355 and D4910.
- 3. Treatment delivery modifications** necessary for dental staff to provide oral health care for patients with sensory sensitivities, behavioral challenges, severe anxiety or other barriers to treatment. Procedure code: D9997.
- 4. The use of anesthesia** when necessary to provide dental care. Procedure codes: D9222, D9223, D9239, D9243.

## Submitting claims

Once the benefit is verified by calling Benefit Services at 800.237.6060, **include procedure code D9997 on the claim**, along with any other services that were rendered.

## Free education series

Penn Dental Medicine created a free education series aimed at building awareness of — and to help provide access to — oral health care for individuals with disabilities.

Scan the QR code, or visit [www.dental.upenn.edu/disabilitiescare](http://www.dental.upenn.edu/disabilitiescare) to learn more.



For questions, visit [DeltaDentalVA.com/special-health-care-needs-resources](http://DeltaDentalVA.com/special-health-care-needs-resources) or call 800-237-6060.

\*Penn Dental Medicine, University of Pennsylvania. \*\*The Special Health Care Needs benefit is not currently available under Delta Dental of Virginia's Individual and Family™ plans.